

676 E Ellis Road Norton Shores, MI 49441 Phone (231) 799-8760 (877) 477-5227

Warranty, Installation and Maintenance

RE: Stainless-steel Drying Racks

Thank you for purchasing one of INTER DYNE SYSTEM'S stainless-steel drying racks! Here at Inter Dyne, we take pride in our manufacturing process, providing customers with products of the highest quality, free from any defects. We are confident that you will be satisfied with your purchase.

Upon receipt of your order, please take care to inspect the products to be sure that they have been made to order, and that there has been no damage during shipping. On your invoice you will find a statement indicating that there is a 5-day window to report any damage you should find. In this unlikely event, please contact us or the dealer that you purchased from, and we will assist you promptly.

Our stainless-steel drying racks are made with a type 304 stainless steel, with a number 4, b-brushed finish and are guaranteed for a five-year period from the date of receipt. All of our stainless-steel products should be received in a shiny and new condition. To maintain that new appearance, we recommend using a stainless-steel cleaner and polish.

Typical installations should take approximately 20 minutes and all racks are provided with a wall mount bracket that is clearly labeled as well as a stabilizer bracket that should be found in the bag with the pegs. An instructional sheet is also supplied to assist you in your installation process.

On behalf of everyone at Inter Dyne Systems, thank you for trusting us with your laboratory needs.